

# INVITATION

SUNDAY, 12 AUGUST 2007

(evening before the itSMF Australia 10th National Conference & Expo)



## Discover IT



**DATE:**  
Sunday, 12 August 2007  
(evening before the itSMF  
Australia 10th National  
Conference & Expo)

**PROGRAMME/TIME:**  
Pre-Dinner Drinks:  
19:00 - 19:30  
Dinner/Entertainment:  
19:30 - 23:00

**VENUE:**  
The Fish Bowl  
Melbourne Aquarium  
Corner King &  
Flinders Streets  
Melbourne 3000  
Victoria Australia



### OUR INVITATION:

It is with great pleasure that we invite you to join us in a night of fine dining and hilarious entertainment to celebrate our official launch of EXIN South Pacific and new products in a very unique atmosphere surrounded by a wide variety of wondrous sea creatures.

### KEYNOTE SPEAKER:



**Bryan Shoe** is a very passionate advocate for ISO/IEC 20000 - IT Service Management (ITSM) and IT Governance. Bryan is not only a highly qualified consultant who boasts over 18 years in IT infrastructure management but is also a budding author of a book on the practicalities of IT Service Management.

Bryan will share with us his knowledge and experience on how to shape the investment proposition to achieve the Return on Value to the business in implementing ITSM in conjunction with effective IT governance.

### ENTERTAINMENT:

Our very unique and fun filled entertainment is absolutely guaranteed to fill the room with laughter by exploring everyday realities and experiences and creating on the spot, highly interactive comedy sketches. Highly acclaimed and not to be missed!

### RSVP:

Please RSVP to Christine by **THIS FRIDAY 3RD AUGUST:**

Email: [Christine.Storey@exin.org.au](mailto:Christine.Storey@exin.org.au)

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If you have any special dietary requirements please let us know when you RSVP. Seats are limited, so to avoid disappointment please RSVP as soon as possible.